

## WIRELESS MAILROOM HAVING A GATEWAY SERVER TO ALLOW REMOTE ACCESS

### Field of the Invention

The invention disclosed herein relates generally to mailing systems, and  
5 more particularly to a wireless mailroom system and method for remotely  
accessing components of the wireless mailroom.

### Background of the Invention

In many typical office mailroom environments, a wide variety of devices are  
utilized for efficient operation of the office, including, for example, postage meters,  
10 weighing scales, mail processing machines, i.e., inserters, sorters and the like,  
and personal computers. Many of these devices are typically coupled to each  
other to form a network and operate in conjunction with each other by passing  
information and data to each other via the network. Additionally, many of the  
above devices also need to conduct communications with a data center from time  
15 to time. For example, in many commercial applications, it is necessary to be able  
to remotely diagnose, update, refill and retrieve information from such devices.  
Such communications may be performed, for example, via a standard telephone  
line or a network such as the Internet.

There are problems, however, with conventional office mailroom  
20 environments. As more equipment is added to the mailroom, the corresponding  
interface cables and wires necessary to couple each new piece of equipment to  
the existing mailroom equipment and other new equipment also increases. The  
large number of interface cables can create problems with the routing of the  
cables, and accordingly affect the physical layout of the devices in the mailroom.  
25 For example, it may be necessary for several devices to be coupled together.  
With interface cables, these devices may have to in close physical proximity to  
each other. However, a layout of the devices made within the constraints of cable  
routing may not be the best suited for efficiency in operation of the overall  
mailroom system. Thus, the functionality of the mailroom may be negatively

impacted. Additionally, when new devices are coupled to existing devices, the user may have to disconnect all interface cables and reconnect them in a different configuration to ensure proper operation of all devices in the mailroom network.

Another problem is that it may be necessary to provide each device with a  
5 dedicated telephone line to perform remote access. Providing a dedicated  
telephone line for each device will significantly increase costs, as it is then  
necessary to obtain and pay for multiple telephone lines, one for each piece of  
equipment. Alternatively, each device could be physically brought to a telephone  
line when remote access is necessary. This, however, is extremely cumbersome  
10 as it requires removal of all interface cables, transporting the device to the  
telephone line, and then reconnection of the device upon completion of the remote  
access.

Thus, there exists a need for a mailroom system that has a minimal number  
of interface cables between devices, but still maintains full functionality, is easy to  
15 add devices to, and provides remote access for each device without having a  
dedicated network connection, such as, for example, a telephone line, for each  
device or having to transport each device to a telephone line.

### **Summary of the Invention**

The present invention alleviates the problems associated with the prior art  
20 and provides a mailing system that has a minimal number of interface cables  
between devices, but still maintains full functionality, is easy to add devices to,  
and provides remote access for each device without having a dedicated network  
connection for each device or having to transport each device to a network  
connection.

25 In accordance with the present invention, a mailing system includes a  
plurality of devices, each of which is adapted to communicate with the other  
devices via a wireless communication link to form a local network. A gateway  
server can act as the master of the local network to coordinate communication  
between the devices in the local network, or alternatively, the devices in the local  
30 network can communicate directly with each other. Additionally, the gateway

server allows remote access to the local network via a standard telephone network or other data network, such as, for example, the Internet. Accordingly, only the gateway server needs to be provided with a dedicated telephone line or network connection. The use of wireless communications between each of the devices in the mailing system according to the present invention allows devices to be easily added to the system, as each new device being added will register with the gateway server upon automatically establishing a communication with the gateway server.

### **Description of the Drawings**

10 The above and other objects and advantages of the present invention will be apparent upon consideration of the following detailed description, taken in conjunction with accompanying drawings, in which like reference characters refer to like parts throughout, and in which:

15 FIG. 1 illustrates in block diagram form a wireless mailing system according to the present invention;

FIG. 2 illustrates in flow chart form a process performed by a gateway server relating to device registration according to the present invention; and

FIG. 3 illustrates in flow chart form a process of accessing the wireless system from a remote device according to the present invention.

### **Detailed Description of the Present Invention**

20 In describing the present invention, reference is made to the drawings, wherein there is seen in Fig. 1 a wireless mailing system 10 according to the present invention. System 10 includes a gateway server 12 that is coupled to a network 14, such as, for example, a Public Switched Telephone Network (PSTN).  
25 Alternatively, the network 14 may be, for example, the Internet. It should be understood that gateway server 12 could be coupled to more than one type of network simultaneously, such as, for example, both a PSTN and the Internet. System 10 also includes a plurality of devices typically used for preparing mail,

such as, for example, one or more postage meters 16, a scale 18, a mail processing machine 20, i.e., a sorter, inserter, and the like, and one or more personal computers (PC) 22 or personal data assistants (PDA) (not shown). Computers 22 may be used, for example, to schedule, control and monitor the operation of the other devices, i.e., meter 16, scale 18 and mail processing machine 20. It should be understood that the system 10 is not limited to the number and type of devices as illustrated in Fig. 1, but instead can include any number of each of the devices and any type of device desired to be used in the mailing system 10.

Each of the gateway server 12, meter 16, scale 18, mail processing machine 20 and personal computer 22 is provided with a transmitter/receiver (not shown) to allow wireless communication, such as, for example, radio frequency communications, with other similarly equipped devices. Such wireless communications preferably utilize ad-hoc, spontaneous networking technology such as, for example, Bluetooth™ or IEEE 802.11. Accordingly, the system 10, including gateway server 12, meter 16, scale 18, mail processing machine 20, and personal computer 22, forms a local network 30, indicated by dashed line in Fig. 1. Gateway server 12 preferably operates as a master of the local network 30, coordinating communication between each of the devices in local network 30 and registering new devices in local network 30 as they are added as will be further described below. Alternatively, each of the devices in local network 30 can communicate directly with each other without coordination from the gateway server 12. Local network 30 preferably includes up to eight devices, including the master, actively participating in information exchange using a proprietary protocol, and can preferably include up to 256 devices registered but not actively participating in exchanging data if Bluetooth™ networking technology is utilized.

The gateway server 12, when acting as master of the local network 30, enables each of the devices included in local network 30 to communicate with each other wirelessly via gateway server 12. Thus, for example, a meter 16 and scale 18 can communicate with each other through gateway server 12 to exchange information and data. As noted above, information and data exchange is preferably done using a proprietary protocol to protect the integrity of the data

included in the communications between the devices of local network 30. The use of wireless communication between devices of mailing system 10 of the present invention has several advantages over conventional mailing systems. For example, the use of wireless communications eliminates the need for interface  
5 cables between each of the devices, thereby allowing any physical layout of the devices desired, as long as the devices are within range of gateway server 12. When it is desired to add a new device to mailing system 10, the gateway server 12 will automatically establish a communication with the new device when it is within range of gateway server 12 and the new device will become part of the  
10 local network 30.

Replacement of devices is also facilitated by system 10 according to the present invention. For example, suppose a meter 16 is to be replaced by a new meter 16. The new meter 16, upon establishing a communication with gateway server 12, can exchange information with the old meter 16 via gateway server 12,  
15 such as, for example, registration numbers, authorization codes, encryption keys, etc., thereby ensuring a seamless replacement of the old meter 16. The coordination of the communications between devices in local network 30 by gateway server 12 allows new devices to be added without any of the existing devices having prior knowledge of the new devices and vice-versa. Additionally,  
20 the ability of each device in system 10 to communicate wirelessly greatly simplifies routine inspection and maintenance of the devices. For example, a service representative can now easily query each device, via a wireless communication, and receive status and diagnostic information without requiring any special type of interface connection.

As noted above, many devices in a typical mailing system need to conduct communications with a data center from time to time to update, refill and retrieve information. The system 10 according to the present invention simplifies such communications and also reduces the cost and labor involved. As shown in Fig. 1, gateway server 12 is coupled to a network 14, which may be, for example, a  
30 PSTN or the Internet. A data center 40 is also coupled to network 14, and can communicate with gateway server 12 via the network 14. Suppose, for example, a meter 16 needs to have postage funds refilled. The meter 16 will communicate

POSTAGE REFUND REPORT

with the gateway server 12, via a wireless communication. Gateway server 12 will then communicate with data center 40, via network 14, to request the refill. Data center 40 will provide the refill data to gateway server 12, which will then provide the refill data to meter 16 via a wireless communication. Similarly, suppose for  
5 example a rate change needs to be downloaded to a scale 18. The rate change will be sent from data center 40 to gateway server 12 via network 14, and then communicated from gateway server 12 to scale 18 via a wireless communication. Since all communications with the data center 40 are performed via gateway server 12, only gateway server 12 needs to have a telephone line or network  
10 connection, thus significantly reducing the number of telephone and/or network lines necessary. Additionally, in system 10 according to the present invention in which wireless communications are made between the devices in local network 30 and gateway server 12, it is not necessary to physically transport any of the devices included in local network 30 to the telephone line or network connection to  
15 communicate with the data center 40, thereby further simplifying the operation of system 10 over conventional mailroom systems.

System 10 according to the present invention also allows remote access to any of the devices in local network 30 via network 14. For example, a remote device 50 can access the gateway server 12 via network 14 to invoke a service of  
20 system 10 from any of the devices included in local network 30. Thus, a remote device, such as, for example, a personal computer or PDA, could be used to access a device in local network 30, such as, for example, a meter 16, and remotely perform a service associated with meter 16, such as, for example, refilling of postage funds. Additionally, a remote device 50 can gain access to a  
25 device in local network 30 to obtain operating status information of a device in local network 30.

To allow remote access by a remote device 50, gateway server 12 maintains and continuously updates a directory of devices included in local network 30 for selection by remote device 50. Fig. 2 illustrates in flow chart form a  
30 process performed by gateway server 12 relating to device registration in local network 30. In step 60, gateway server 12 continuously monitors local network 30 for any new devices that enter the local network 30. As noted above, the wireless

communications of system 10 preferably utilize ad-hoc, spontaneous networking technology, and therefore any new device that comes into range of gateway server 12 will automatically communicate with gateway server 12 and thus gateway server 12 will attempt to enter the new device into the local network 30.

5           In step 62 it is determined if a new device is found within range of gateway server 12. If no new device is found, the gateway server continues to monitor the local network 30 in step 60. If a new device is found in step 62, then in step 64 the gateway server 12 attempts to identify and authenticate the new device. Such identification and authentication can be performed, for example, by comparison to  
10   device identification numbers stored in a database of gateway server 12. In step 66 it is determined if the new device has been identified and authenticated. If in step 66 it is determined the new device has not been either identified or authenticated, then the gateway server 12 returns to monitoring the local network 30 in step 60. If in step 66 it is determined the new device has been identified and  
15   authenticated, then in step 68 the gateway server 12 creates and registers a proxy for the device in a directory stored in gateway server 12. Gateway server 12 then returns to monitoring the local network 30 in step 60.

Fig. 3 illustrates in flow chart form the process of accessing the system 10 from a remote device 50. In step 80, remote device 50 establishes a  
20   communication with gateway server 12 via network 14. In step 82, one or more icons representing the proxies stored in gateway server 12 are displayed on a graphical user interface (GUI) (not shown) on remote device 50. In step 84 it is determined if a displayed icon has been selected. If an icon has not been selected, then the icons remain displayed on the GUI of remote device 50. If an  
25   icon has been selected in step 84, then in step 86 a list of available services associated with the device whose icon was selected is displayed. In step 88, the user can select a service from the list of available services, and in step 90 the remote device 50, via the registered proxy in gateway server 12, will invoke the selected service of the associated device in local network 30 via network 14,  
30   gateway server 12 and a wireless communication with the associated device of system 10.

Thus, according to the present invention, a mailing system is provided that has a minimal number of interface cables between devices, while still maintaining full functionality, is easy to add devices to, and provides remote access for each device without having a dedicated telephone line for each device or having to  
5 transport each device to a telephone line.

It should be understood that although the present invention was described with respect to the components of a mailroom system, the present invention is not so limited and is applicable to any type of wireless multi-component system wherein remote access is desired. While a preferred embodiment of the invention  
10 has been described and illustrated above, it should be understood that this is exemplary of the invention and is not to be considered as limiting. Additions, deletions, substitutions, and other modifications can be made without departing from the spirit or scope of the present invention. Accordingly, the invention is not to be considered as limited by the foregoing description but is only limited by the  
15 scope of the appended claims.

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